



UNIVERSITY OF  
DENVER



# The Best of Southern Africa

Johannesburg ■ Victoria Falls (Zimbabwe) ■ Chobe National Park (Botswana) ■ Okavango Delta

**May 9-18, 2027**





Dear DU Alumni, Family, and Friends,

At the University of Denver, we believe in the power of lifelong learning, global exploration, and meaningful connection. Through our Pioneer Journeys travel program, we invite you to join fellow DU travelers on an extraordinary journey through Southern Africa, exploring the remarkable landscapes, wildlife, and cultures of **South Africa, Zimbabwe, and Botswana.**

Designed for DU alumni, friends, and family, this program encourages you to slow down, look closer, and experience the region in a thoughtful and immersive way - alongside fellow travelers who share a spirit of curiosity and discovery. From vibrant cities to protected wilderness areas, you'll encounter places where wildlife conservation, community, and heritage intersect, offering a deeper understanding of both the land and the people who call it home.

As you travel together, you'll witness some of the world's most extraordinary natural habitats while also engaging with the human stories and traditions that shape the region today. Whether observing wildlife in protected ecosystems, exploring South Africa's complex past and dynamic present, or sharing conversations with fellow travelers at day's end, this journey balances intellectual enrichment with moments of awe and quiet reflection.

**Space is limited**, and this program is expected to fill quickly. We encourage you to reserve your place by submitting your [online reservation form](#) or returning the enclosed paper form. For questions or to explore available extensions, please contact Immersion Journeys.

We hope you'll join us for this unforgettable experience

Warm regards,

Sarah Doody  
Coordinator, Pioneer Journeys Travel Program

*For more information about this tour, contact Immersion Journeys at (917) 686-2620 or email [info@immersionjourneys.com](mailto:info@immersionjourneys.com).*

## TOUR HIGHLIGHTS

- **Discover Johannesburg's rich cultural history** during a guided exploration of the city and Soweto, gaining insight into South Africa's past and its path toward social transformation.
- **Witness the awe-inspiring power of Victoria Falls** on a guided visit and enjoy a serene sunset cruise along the Zambezi River, where hippos, elephants, and colorful birdlife gather at dusk.
- **Experience Botswana's spectacular wildlife** in Chobe National Park, home to Africa's largest elephant population, with exceptional game viewing by both land and water.
- **Stay inside Chobe National Park** at the iconic Chobe Game Lodge, offering unparalleled access to the region's dense wildlife corridors and riverside landscapes.
- **Journey by bush flight into the heart of the Okavango Delta** for an immersive safari in one of Africa's most pristine and wildlife-rich ecosystems.
- **Enjoy morning and afternoon game drives** led by expert naturalists, with opportunities to spot lions, leopards, buffalo, giraffes, and a remarkable variety of bird species.
- **Extend your experience with an optional stay in Cape Town**, one of the world's most beautiful cities, featuring the Cape Peninsula, Cape Winelands, and vibrant coastal scenery.



**Level of difficulty:** *Easy to moderate. Travel will be in a combination of coaches, small planes, commercial planes and safaris will be conducted in 4x4 safari vehicles often over bumpy terrain. Other safari activities on offer include guided traditional canoeing and walking. Guests can opt out of them and can be assured that the quality of their experience will not be compromised. Every effort will be made to ensure your comfort however it will be the responsibility of the guest to advise the tour operator and University of Denver regarding any concerns you may have. Please consult with your doctor regarding this trip, its length and location and share this brochure with them.*



# ITINERARY

*B- Breakfast | L- Lunch | D- Dinner*

## May 8, 2027

This is the recommended departure date from the U.S. for those who wish to arrive a day or two before the program, an early arrival room can be arranged for \$315 per night inclusive of all breakfast and taxes.

## May 9

Welcome to Johannesburg! You will be met on arrival and transferred to your hotel on vibrant Mandela Square in Sandton. Enjoy a welcome dinner with your fellow travelers.

[Southern Sun Sandton Sun & Towers Hotel](#) (B, Welcome Dinner)  
*Dinner includes 2 glasses house wine, beer or soft drink.*

## May 10

Explore Johannesburg's history and cultural heritage on a full-day guided tour, including Soweto and key sites that shaped South Africa's modern identity.

[Southern Sun Sandton Sun & Towers Hotel](#) (B, L) *Lunch includes 1 soft drink.*

## May 11

Fly to Victoria Falls. Check into your hotel just steps from the Falls. In the evening, relax on a scenic sunset cruise along the Zambezi River, an unforgettable introduction to the region's wildlife and landscapes.

[Ilala Lodge Hotel](#) (B, D) *Dinner includes 2 glasses house wine, beer or soft drink.*

## May 12

Enjoy a guided morning tour of the spectacular Victoria Falls, the "Smoke That Thunders," one of the Seven Natural Wonders of the World. The remainder of the day is at leisure to explore the town or relax.

[Ilala Lodge Hotel](#) (B, D) *Dinner includes 2 glasses house wine, beer or soft drink.*

## May 13

Cross overland into Botswana and continue to Chobe National Park, home to Africa's largest elephant population. Your riverbank lodge offers premier wildlife viewing. Enjoy an afternoon game drive through the floodplains, where elephants, buffalo, zebra, predators, and abundant birdlife thrive.

[Chobe Game Lodge](#) (B, L, D) *Meals inclusive of non-premium drinks.*





## May 14

Spend the day discovering Chobe's wildlife-rich ecosystems. Enjoy a morning game drive followed by an afternoon river safari along the Chobe River, offering close-up views of hippos, crocodiles, and elephants at the water's edge. Sunset on the river provides unforgettable photographic moments.

[Chobe Game Lodge](#) (B, L, D) *Meals inclusive of non-premium drinks.*

## May 15–17

Board a bush flight into Moremi Game Reserve, part of the legendary Okavango Delta. Your safari camp sits in one of Africa's most pristine wilderness areas. Enjoy morning and afternoon game drives in search of lions, leopards, giraffes, wild dogs, and a dazzling array of bird species. Spend the 3 days exploring this untouched wilderness.

[Camp Moremi](#) (B, L, D) *Meals inclusive of non-premium drinks.*

## May 18

Fly by bush plane to Maun and connect to your scheduled flight to Johannesburg. Continue onward to your international flight home or begin your optional Cape Town extension.

## May 18–22

Enhance your journey with a three-night stay in Cape Town—one of the world's most breathtaking coastal cities. Explore its vibrant neighborhoods, dramatic landscapes, and rich cultural heritage. Enjoy curated experiences including a full-day city tour, an excursion through the Cape Winelands, and a scenic exploration of the Cape Peninsula.

[Southern Sun The Cullinan](#) (B)





## MAIN TOUR PRICE

**\$14,999 per person (*double occupancy*)**

**\$2,799 Single Room Supplement**

**Due to the very limited space single occupancy is on a first-come first-serve basis. Should you have any questions, please contact Sarah Doody at (904) 432-3141.**

### Inclusions:

- All accommodations indicated.
- All airport and airstrip meet and greet plus transfers.
- Welcome dinner with 2 glasses of wine/ beer or soft drink.
- 9 breakfasts, 6 lunches , 8 dinners
- Dinners at Ilala Lodge (Victoria Falls) will include 2x glasses house wine/ beer/ soft drinks; lunches and dinners at Chobe Game Lodge and Camp Moremi will include house wine/ beer/ soft drinks)
- Scheduled flights: Johannesburg-Victoria Falls & Maun- Johannesburg.
- Zimbabwe to Botswana overland border crossing assistance.
- All bush flights within Botswana.
- All safari activities as indicated with professional guides.
- Guided tour of the Victoria Falls and sunset cruise on the Zambezi River.
- Full time local trip leader/ director.

### Exclusions:

- International flights.
- Single entry visa entry fees (Zimbabwe required prior to arrival). U.S. passport holders don't need visas for South Africa and Botswana.
- Vaccinations.
- Meals not indicated in the itinerary.
- Beverages not indicated in the itinerary.
- Trip insurance.
- Tips/ gratuities to guides, drivers, lodge and hotel staff, tour manager.
- Any services not mentioned above.

## OPTIONAL EXTENSION TO CAPE TOWN

**May 18–22, 2027**

**COST: \$2699 per person**



**May 18, 2027** – Arrive in Cape Town. [Southern Sun The Cullinan](#)

**May 19** – Cape Town city tour with a visit to Table Mountain and Bo Kaap; winelands tour with wine tastings. (*B, L*)

**May 20** – Half-day Cape Peninsula Tour. (*B*)

**May 21** – Depart home.

### Inclusions:

- One-way scheduled flight from Maun to Cape Town.
- All airport meet and greet + transfers.
- 4 Breakfasts, 1 lunch inclusive of 2 soft drinks (this is an alcohol free restaurant).
- Cape Town city tour, wine lands tour, Cape Peninsula tour on a private basis.
- 3 nights at the Southern Sun Cullinan in Cape Town.

### Exclusions:

- International flights
- Full time tour leader/ manager (all activities handled by local guides)
- Vaccinations.
- Meals not indicated in the itinerary.
- Trip insurance.
- Tips/ gratuities to guides, drivers, lodge and hotel staff, tour manager.
- Visas (if applicable. U.S. nationals do not need a visa to enter South Africa).
- Any services not mentioned above.

**\*\*The above optional extension to Cape Town can also be arranged as a pre-trip or combined as a pre and a post trip. Please contact Immersion Journeys to discuss.**

## TOUR RESERVATION FORM

To reserve a space, please complete and return this form with your deposit of **\$1,350 per person (\$1,550 per person including Cape Town extension)** payable to Immersion Journeys. Mail to **455 Main Street, Suite 5M, New York, NY 10044** or email: [info@immersionjourneys.com](mailto:info@immersionjourneys.com). You can also sign up online by clicking on this [link](#). We will not process your deposit until you are assigned a place on the tour. Please contact 917-686-2620/ [info@immersionjourneys.com](mailto:info@immersionjourneys.com) if you have any questions about the registration process.

☐ Enclosed is my/our deposit check of \$ \_\_\_\_\_ (**\$1,350** per person/ **\$1,550** per person including the Cape Town extension)

☐ Please charge my/our deposit of \$ \_\_\_\_\_ (**\$1,350** per person/ **\$1,550** per person including the Cape Town extension)

to my: ☐ VISA ☐ MasterCard ☐ American Express Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Security Code (4 digits for AMEX/ 3 digits for others) \_\_\_\_\_

Authorized Card Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

☐ **Please sign me/us  
up for the 3-night Cape  
Town optional adventure.**

**The balance of the trip is due on February 8, 2027 and payable by check or bank wire. Credit card payments on the balance will incur a 3.5% fee.**

### PASSENGER INFORMATION

**NAME 1 (as on passport):** \_\_\_\_\_

**NAME 2 (as on passport):** \_\_\_\_\_

Passport # \_\_\_\_\_ Nationality \_\_\_\_\_

Passport # \_\_\_\_\_ Nationality \_\_\_\_\_

Issue \_\_\_\_\_ (mm/dd/yy) Expiration \_\_\_\_\_ (mm/dd/yy)

Issue \_\_\_\_\_ (mm/dd/yy) Expiration \_\_\_\_\_ (mm/dd/yy)

Date of Birth \_\_\_\_\_ (mm/dd/yy) DU Affiliation \_\_\_\_\_

Date of Birth \_\_\_\_\_ (mm/dd/yy) DU Affiliation \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ ZIP \_\_\_\_\_

State \_\_\_\_\_ ZIP \_\_\_\_\_

Mobile \_\_\_\_\_ Estimated Guest Weight \_\_\_\_\_ lbs.  
(for bush flights)

Mobile \_\_\_\_\_ Estimated Guest Weight \_\_\_\_\_ lbs.  
(for bush flights)

Email (write clearly) \_\_\_\_\_

Email (write clearly) \_\_\_\_\_

☐ I prefer single accommodations (*extremely limited and on first-come first-serve basis*)

☐ I plan to room with \_\_\_\_\_ ☐ Double ☐ Twin (*separate beds*)

☐ I prefer to share accommodations (*if roommate is not available, I will pay the single rate*)

Emergency Phone # & Contact Name (during trip): \_\_\_\_\_

Please indicate any special needs (diet, health, mobility etc): \_\_\_\_\_

*By submitting my/our non-refundable deposit of (\$1,350 per person/ \$1,550 per person including the Cape Town extension), I/we am/are registering for the **Best of Southern Africa** program and have read and agreed to the Immersion Journeys Participant's Agreement. I/we understand that portions of this trip will be moderately strenuous, will include some long drives and may include unpaved paths, steps and most activities will take place outdoors. Travelling will be in a combination of coaches, 4x4 safari vehicles, commercial flights and small bush planes. I/we also agree to be in good physical shape and will be prepared to walk without a full time walking aid or wheelchair. I/we also take responsibility for purchasing our own supplemental travel insurance including medical evacuation coverage.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

# Participant's Agreement Concerning Terms and Conditions and Binding Arbitration

*By signing our tour reservation form, or otherwise indicating your assent in writing, you agree to the terms and conditions set forth in this document. These terms and conditions apply to the Tour, the itinerary for the Tour and payment for the Tour.*

**1. INTRODUCTION:** These are the terms and conditions applicable to the tour packages provided by Immersion Journeys LLC, University of Denver, Engaging Journeys, Inc. , (collectively "Immersion Journeys", "University of Denver", Engaging Journeys", "we", "us" and "our"). The terms "client" "you" and "your" refer to each person who purchases and/or uses a tour package provided by Immersion Journeys.

**2. RESERVATIONS AND PAYMENTS:** A prepayment deposit \$1,350 per person (\$1,550 per person including Cape Town extension) per person along with a completed and signed Tour Reservation Form, and copy of passport are required in order to confirm your reservation. Upon receipt of these forms and your deposit, we will confirm your trip. This Agreement. The signed Reservation form and the signed Credit Card Authorization section of the Tour Reservation Form are all part of your agreement with us.

The balance of your Tour cost is due 90 days prior to departure (date: 02/08/2027).

**3. TRAVEL INSURANCE:** We strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a Tour, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. **Please contact Sarah S. Doody, sarah.doody@du.edu, (904) 432-3141 for insurance information.**

**4. CANCELLATION AND REFUND POLICY:** Our cancellation charges are based on the stringent payment policies of our suppliers of local services and therefore represent a reasonable estimate of our loss. Cancellation charges are expressed as a percentage of your total trip cost (excluding commercial airfare) and also depend on the day you cancel and the day of your scheduled departure from your home. Our cancellation charges are in addition to whatever the airline may charge you:

Fee	Number of Days of Advance Written Notice Prior to First Day of the Trip
\$950	Ninety (90) or more
50 percent (50%) of total tour cost	Between eighty-nine (89) and sixty (60)
One hundred percent (100%) of total tour cost	Less than sixty (60)

There is no refund for unused portions of a tour once it has commenced, and you are solely responsible for costs incurred by you due to missed, cancelled or delayed transportation. Your decision not to participate on the Tour due to State Department or Centers for Disease Control advisories or warnings, fear of travel, or for any other reason will be deemed a cancellation. If a flight or other delay for any reason prevents you from joining the Tour on the Tour start date, you will be considered a no-show. No refunds will be available, but you may join the Tour late if you wish. Commercial airline tickets must be paid in full at the time of ticketing. Airline cancellation charges are set forth on the invoice.

**5. NOT INCLUDED:** Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed as included in the travel Tour; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure; any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned as included in the travel Tour.

**6. AIRFARE:** Airfare is subject to change and availability and, depending on the fare basis, likely is non-refundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Immersion Journeys or its airline ticketing entities.

**7. BAGGAGE:** Luggage allowance policies are set by the airlines and may change without notice. Baggage is at the owner's risk throughout the trip. Airlines, buses, vans and other modes of transportation may all have weight and size restrictions on luggage. It is your responsibility to comply with all baggage restrictions.

**8. PRICE INCREASES:** Destination countries increase their VAT taxes from time to time. Some suppliers impose energy surcharges or other price increases. Prices are also subject to increase due to currency fluctuations. Any such increases will be applied to your total due at the time of final payment.

**9. PASSPORTS, VISAS, and OTHER ENTRY REQUIREMENTS:** International travel requires a passport valid 6 months beyond your intended return travel date. In most cases, you will also need to have multiple consecutive blank visa pages within your passport (the number varies depending on the destination(s)). Many destinations also require that visas be obtained prior to travel. If one parent or guardian plans to bring a minor child without the other parent or parents, some countries and airlines have strict documentation and permission requirements. Birth certificates may be required for children under 18. Some nations require proof of vaccinations for all travelers. Please speak with us if you are unsure about the visa requirements for your travel destination. You are solely responsible for complying with passport, visa, and other foreign entry requirements and vaccinations.



**10. RESPONSIBILITY AND ASSUMPTION OF RISK:** Immersion Journeys, its employees, shareholders, subsidiaries, affiliates, officers, directors, successors, and assigns (collectively "Immersion Journeys"), do not own or operate any entity which is to or does provide goods or services for your Tour including, for example, lodging facilities, airline, vessel, or other transportation companies, safari or guide services, local ground or safari operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Immersion Journeys is not liable for any negligent or willful act, failure to act, financial failure or other defaults of any such person, entity, supplier or any other third party.

Many of the activities which you may undertake involve risk of injury or death. These include but are not limited to safari game drives or walks, horseback riding or riding on any kind of animal, scuba diving, zip lining, snorkeling, paddle boarding, surfing, swimming, kayaking, sailing, rafting, whitewater rafting, hiking, bicycling, canyoning/canyoneering, fishing, cruising, camping, helicopter tours, 4x4 Jeep/ATV/quad biking tours, mokoro or canoe rides, hot air ballooning, jetboating, mule riding, rock climbing, etc.

In addition and without limitation, Immersion Journeys is not responsible for any injury, financial or other loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts or orders of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by wild or domestic animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely. Further, I release Immersion Journeys from its own negligence and assume all risk thereof.

We have no special or unique knowledge regarding the financial condition of the suppliers of services, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel. For useful information regarding your destination, we strongly recommend reviewing the destination-specific information at [www.travel.state.gov](http://www.travel.state.gov), and the Centers for Disease Control at [www.cdc.gov/travel](http://www.cdc.gov/travel).

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. The right is reserved to decline to accept as a Tour participant, or remove from a Tour, without refund, any person Immersion Journeys judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to other Tour participants, leaders or third parties, or who Immersion Journeys determines to detract from the enjoyment of the Tour by others. Specific room assignments are within the sole discretion of the lodge or hotel.

**11. Assumption of Risk of Exposure to COVID-19:** You agree to fully accept all known and unknown risks, including the potential risk of exposure to respiratory illnesses or other illnesses, diseases, or conditions, including but not limited to the coronavirus known as COVID-19. The coronavirus COVID-19 is primarily transmitted via exhaled respiratory droplets, most often through coughing, sneezing and breathing in close proximity to another person. These droplets can travel up to six feet and are more commonly transmitted between persons rather than from equipment to persons. You understand and agree that (a) COVID-19 is extremely contagious and there is an inherent risk of exposure to COVID-19 in any place where people are present; (b) no precautions, including the protocols that will be implemented as part of the trip, can eliminate the risk of exposure to COVID-19; (c) people of all ages and health conditions, including healthy young people, have been adversely affected by COVID-19; (d) certain people have been identified by public health authorities as having greater risk based on their age or underlying medical conditions; (e) exposure to COVID-19 can result in being subject to quarantine requirements, illness, disability, and other short-term and long-term health effects, including death, regardless of a person's age or health condition. You understand and agree to hold the Immersion Journeys, its officers, vendors and suppliers harmless and not liable for any real or perceived symptoms of COVID-19 or any other disease, illness, or condition, nor for exacerbating any existing symptoms of any illness, disease or condition, and you fully agree to accept these and all other known and unknown risks of receiving services from Immersion Journeys.

**12. CANCELLATIONS AND POSTPONEMENTS BY IMMERSION JOURNEYS:** Immersion Journeys reserves the right to change the itinerary, the lodges or hotels utilized or any Tour features at any time and for any reason, with or without notice, and Immersion Journeys shall not be liable for any loss of any kind as a result of any such changes. Immersion Journeys may cancel or postpone a Tour (or an option) for any reason whatsoever. Seasonal changes (for example, from low to high season) may result in higher prices. In any event, for cancellations (or postponements) based upon acts of God or force majeure, acts or orders of government, epidemics or the threat thereof, pandemics, terrorism or the threat thereof, strikes or labor disturbances, demonstrations, riots or civil unrest, criminal activity, supplier default or insolvency, or other similar circumstances, its sole obligation is to issue credits in the full amount of moneys paid to Immersion Journeys, but only to the extent its suppliers are crediting Immersion Journeys with those monies paid by Immersion Journeys to them. Under no circumstances is Immersion Journeys obligated to refund the cost of any purchased travel insurance. Immersion Journeys is not required to cancel any Tour for any reason including without limitation, United States Department of State, Centers for Disease Control, World Health Organization or other Warnings or Advisories of any kind. Immersion Journeys is not responsible for fees assessed by air carriers resulting from operational and/or itinerary changes, even if Immersion Journeys makes the flight arrangements or cancels the Tour. Immersion Journeys reserves the right to substitute lodges, hotels, vessels or attractions for those listed in the tour description if the same is required by circumstances beyond its control or for the convenience or well-being of clients.

**13. OTHER TAXES AND FEES:** Some governments charge departure taxes and/or fees. These fees are the responsibility of each passenger traveling to the designated country and are not included unless stated.



**14. FORCE MAJEURE AND EVENTS BEYOND IMMERSION JOURNEYS' CONTROL:** Immersion Journeys assumes no responsibility for any personal injury, property damage, financial or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of any matter beyond our control including but not limited to a delay or cancellation of a flight that causes you to miss all or any portion of the Tour, force majeure events such as acts of God, acts or orders of government, epidemics, war, terrorist acts, riots, disaster, weather events, or strikes, or the threat of any such events.

**15. INDEMNIFICATION:** You shall indemnify, defend and hold harmless Immersion Journeys, University of Denver, Engaging Journeys, and its officers, employees, directors, suppliers and agents, in their individual capacities or otherwise, from and against any Losses arising out of: (i) your negligence; (ii) your failure to comply with applicable law; or (iii) your failure to comply with these terms and conditions.

**16. PHYSICAL ACCESSIBILITY:** All Tours require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Participants must be able to embark or disembark vans or motor coaches alone or with minimal assistance from your traveling companion and climb stairs and step over raised thresholds without assistance. Participants requiring assistance must travel with a companion who will be responsible for handling equipment. Please understand that the Americans with Disabilities Act does not apply outside the United States.

**17. CONDUCT DURING TOUR:** You are also responsible for respecting the authority and following the directions of the tour guide and the laws of the countries in your itinerary. This includes the requirement to wear a face mask and other health and sanitization requirements. We may exclude you from participating in all or any part of the tour if, in our sole discretion, your condition or behavior renders you unfit for the tour or unfit for continuation once the tour has begun. Unfitness may include, without limitation, any behavior that, regardless of its cause, is inappropriate or offensive or interferes with the delivery of tour services, or may constitute a hazard or embarrassment. In such case, our liability shall be strictly limited to refund of the recoverable cost of any unused portion of the tour. Should you decide not to participate in certain parts of the tour or use certain goods included in the tour, no refunds will be made for those unused parts of the tour or goods.

**18. MEDICAL PROXY:** If you are unable to authorize your own medical attention and treatment, you authorize Immersion Journeys or its suppliers to authorize medical attention and treatment on your behalf. You agree to hold harmless and release Immersion Journeys from any liability for medical attention arranged or not arranged on your behalf. Immersion Journeys assumes no liability regarding provision of medical care or evacuation services.

**19. CHANGES:** Changes in this Agreement may be made only in writing, signed by an officer of Immersion Journeys.

**20. HOT AIR BALLOON TRIPS:** I understand that Immersion Journeys does not own, operate, control or supervise any person or entity which provides hot air balloon trips or hot air balloon equipment and that it makes no representations whatsoever as to the adequacy or safety of any such person or entity or of any such equipment. In addition, I understand that Immersion Journeys is giving me information about this trip, or booking it only as a courtesy to me. I understand there are various risks of injury, inconvenience and death associated with hot air ballooning. These include, but are not limited to, crashes, uncontrollable wind currents which, among other things, could cause hard landings (dragging of the balloon which in turn could cause injury or death), the possibility of a fire as a result of a drag or crash, landing in an area different from that anticipated, defective equipment, etc. I assume all such risks and specifically release Immersion Journeys from any and all claims of negligence, gross negligence, breach of contract or any other claim with regard to my hot air ballooning trip. I further understand that medical aid may be unavailable during the course of my balloon safari, making evacuation to any medical facility difficult and lengthy, and that any such facility (or medical personnel) may not be of the quality of facilities or medical personnel in the United States.

**21. BINDING ARBITRATION:** Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the Tour, or the Tour itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, according to the then existing Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) State of New York law and will take place in New York City, New York. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Immersion Journeys are waiving the right to a trial by jury. Any arbitration commenced against Immersion Journeys must be on behalf of only the signatory to this Agreement and his or her immediate family members who travelled with the signatory, such as a spouse or child. Under no circumstances can participants be part of a class or other joint action.

**22. ADDITIONAL RELEASES:** Some hotels, lodges, local safari operators, airlines and other suppliers might require you to sign their own releases as a condition of your utilizing their services. Upon request, we would be happy to request a copy of those releases from those suppliers.

**By signing the Tour Registration form, you agree to the terms of this Participant's Agreement Concerning Terms and Conditions and Binding Arbitration. Your Agreement extends to any tour to which you may transfer. If your party includes a person under 18, then you represent that you are that person's parent or legal guardian.**